

Terms Parallel cards

The responsible publisher of Parallel cards is Parallel Amsterdam VOF, Overtoom 495-H, 1054 LG Amsterdam, Netherlands, BTW NL857328086B01, hello@parallel.amsterdam
De customer has no purchase commitment during the ordering process. On each moment the process can be stopped without being attached to a purchase. The Parallel card will be send once the payment is received. Once the payment has been effective we can name it a purchase where below terms apply.

Parallel Amigo

- Prepaid discount of 4 x €30,- on food and drinks.
- To be used divided over 4 dinners.
- To be used within 18 months after purchase.
- Not valid on bank holidays or special events.

Parallel Fiesta

- Prepaid discount of 4 x €30,- on food and drinks.. To be used divided over 4 dinners. To be used within 18 months after purchase. Not valid on bank holidays or special events.
- All-in surprise dinner selected by us for 2 people for your birthday. To be used within three weeks before or after your birthday. Reservation required.
- 10% discount on food and drinks on our special events in collaboration with our suppliers. Reservation obligated.

Parallel Maestro

- Prepaid discount of 4 x €30,- on food and drinks.. To be used divided over 4 dinners. To be used within 18 months after purchase. Not valid on bank holidays or special events.
- All-in surprise dinner selected by us for 2 people for your birthday. To be used within three weeks before or after your birthday. Reservation required.
- 10% discount on food and drinks on our special events in collaboration with our suppliers. Reservation required.
- All-in surprise dinner selected by us for 2 people for christmas 2020 to be used on 24-12-2020, 25-12-2020 or 26-12-2020. Reservation required.

- The customer has the right to cancel the Parallel card within 7 days after purchase without explanation. This is only possible if the customer bought the card for himself and if the card has not been used yet. The purchase amount of the card will be fully returned.
- In case of a conflict within customer and Parallel Amsterdam VOF in which the customer thinks the problem is not getting solved by Parallel Amsterdam the customer can refer to the European platform of extrajudicial disputes: <https://ec.europa.eu/odr>.
- A Parallel card expires 18 months after purchase. The card is only valid if the customer make the reservation before the expiry date of the card. The reservation date can maximum lay one month after expiry date of the Parallel Card.

- Only electronic cash in of the Parallel Card is allowed. This control needs to be done before the expiry date of the card. Parallel Amsterdam advises the customer to register the card during the online reservation. The customer can make a reservation online and insert the number and verification of the Parallel card to validate the card.
- In case the customer did not register the Parallel card during the reservation process, Parallel Amsterdam can do this in their back office. Parallel Amsterdam has the right to decline this in case there is the opportunity to validate the card online.
- Parallel Amsterdam has the right to accept maximum one Parallel card per reservation.
- Parallel cards are not exchangeable for money.
- De expiry date of a Parallel card can not be extended.